

▶ Have a tax problem you haven't been able to resolve with the IRS?



The Taxpayer Advocate Service will assist taxpayers at its upcoming

# PROBLEM SOLVING DAY

**What:** Taxpayer Advocate Service Problem Solving Day

**When:** Wednesday, January 22, 2025, 8:00 AM to 4:30 PM

**Where:** New York State Society of Certified Public Accountants Office  
1345 Avenue of the Americas, 27th Floor  
New York, NY 10105

**Partner:** New York State Society of Certified Public Accountants

The Taxpayer Advocate Service (TAS) will be available to assist taxpayers with unresolved IRS tax problems. Our goal is to provide personalized, step-by-step guidance. If your tax problem meets TAS case criteria, we'll assign a Case Advocate to work directly with you.

The TAS offices from Trenton, NJ, as well as Manhattan, NY will be at the event. Please bring with you the information you'd like to discuss such as copies of tax returns, IRS letters and notices, and any related records. If you need assistance and are unable to attend this event, you can call TAS at 1-877-777-4778.

TAS will be sharing information on TAS careers. TAS is hiring positions in customer service, accounting, tax law, human resources, communications, finance, technology and more.

TAS is an **independent** organization within the IRS. TAS helps taxpayers resolve tax problems, recommends changes to prevent future tax problems, and protects taxpayer rights. TAS's **services are free** to taxpayers who are:

- Experiencing a financial hardship or having financial difficulties because of a tax problem;
- Trying, but haven't been able to resolve an IRS tax problem; or
- Believing an IRS system or procedure isn't working.



Learn more about TAS at  
[www.TaxpayerAdvocate.irs.gov](http://www.TaxpayerAdvocate.irs.gov).



NTA  
BLOG [www.TaxpayerAdvocate.irs.gov/blog](http://www.TaxpayerAdvocate.irs.gov/blog)