

▶ Have a tax problem you haven't been able to resolve with the IRS?



The Taxpayer Advocate Service will assist taxpayers at its upcoming **PROBLEM SOLVING DAY**

What: Taxpayer Advocate Service Problem Solving Day

When: Thursday, November 14, 2024 9:00 AM to 5:00 PM

Where: Alexander Hamilton U.S. Custom House
1 Bowling Green
New York, NY 10004

Partner: Agostino & Associates
New York State Department of Taxation and Finance
New York City Office of the Taxpayer Advocate



The Taxpayer Advocate Service (TAS) will be available to assist taxpayers with unresolved IRS tax problems. Our goal is to provide personalized, step-by-step guidance. If your tax problem meets TAS case criteria, we'll assign a Case Advocate to work directly with you.

The TAS offices from Trenton, NJ, as well as Manhattan and Brooklyn, NY will be at the event. Please bring with you the information you'd like to discuss such as copies of tax returns, letters and notices from the IRS, and any related records. If you need assistance and are unable to attend this event, you can call TAS at 1-877-777-4778. Also, the TAS will be sharing information on TAS careers. TAS is hiring in positions such as customer service, accounting, tax law, human resources, communications, finance, technology and more.

TAS is an **independent** organization within the IRS. TAS helps taxpayers resolve tax problems, recommends changes to prevent future tax problems, and protects taxpayer rights. TAS's **services are free** to taxpayers who are:

- Experiencing a financial hardship or having financial difficulties because of a tax problem;
- Trying, but haven't been able to resolve an IRS tax problem; or
- Believing an IRS system or procedure isn't working.



Learn more about TAS at
www.TaxpayerAdvocate.irs.gov.



NTA
BLOG www.TaxpayerAdvocate.irs.gov/blog