

▶ Have a tax problem you haven't been able to resolve with the IRS?



## The Taxpayer Advocate Service will assist taxpayers at its upcoming

# PROBLEM SOLVING DAY

What: Taxpayer Advocate Service Problem Solving Day

When: Saturday, June 29, 2024, from 10 AM-1 PM and 2 PM-4 PM

Where: Pixley Branch Library  
927 Center St, #B  
Pixley, CA 93256

Partner: Internal Revenue Service - Stakeholder Partnerships, Education and Communication (SPEC)

The Taxpayer Advocate Service (TAS) will be available to assist taxpayers with unresolved IRS tax problems. Our goal is to provide personalized, step-by-step guidance. If your tax problem meets TAS case criteria, we'll assign a Case Advocate to work directly with you.

SPEC is planning a Rural Partner Action Day (RPAD) event in Pixley, CA. RPADs are a new program designed to assist taxpayers in rural communities obtain direct access to IRS services and to resolve their issues. Taxpayers in rural communities often have limited transportation, internet connectivity, and/or other communication tools, which may prevent them from getting the support they need.

TAS is an **independent** organization within the IRS. TAS helps taxpayers resolve tax problems, recommends changes to prevent future tax problems, and protects taxpayer rights. TAS's **services are free** to taxpayers who are:

- Experiencing a financial hardship or having financial difficulties because of a tax problem;
- Trying, but haven't been able to resolve an IRS tax problem; or
- Believing an IRS system or procedure isn't working.



Learn more about TAS at  
[www.TaxpayerAdvocate.irs.gov](http://www.TaxpayerAdvocate.irs.gov).

