

► Have a tax problem you haven't been able to resolve with the IRS?



The Taxpayer Advocate Service will assist taxpayers at its upcoming **PROBLEM SOLVING DAY**

What: Taxpayer Advocate Service Problem Solving Day

When: Tuesday, June 25, 2024 from 10:00 AM - 5:00 PM

Where: Route 9 Library & Innovation Center
3022 New Castle Avenue
New Castle, DE 19720

Partner: New Castle County Libraries of Delaware

The Taxpayer Advocate Service (TAS) will be available to assist taxpayers with unresolved IRS tax problems. Our goal is to provide personalized, step-by-step guidance. If your tax problem meets TAS case criteria, we'll assign a Case Advocate to work directly with you.

Pre-registration for this event is encouraged. However, walk-ins will be accepted upon availability. To register, send an email referencing Problem Solving Day to tas.de.newark@irs.gov providing your name, contact number, preferred appointment time and a brief description of your tax issue(s). An email will be returned confirming your appointment. Please bring any pertinent documents you would like to discuss such as copies of tax returns, IRS letter and notices and related records. If representing a client, please bring a signed copy of your Power of Attorney. Spanish assistance will be available.

TAS is an **independent** organization within the IRS. TAS helps taxpayers resolve tax problems, recommends changes to prevent future tax problems, and protects taxpayer rights. TAS's **services are free** to taxpayers who are:

- Experiencing a financial hardship or having financial difficulties because of a tax problem;
- Trying, but haven't been able to resolve an IRS tax problem; or
- Believing an IRS system or procedure isn't working.



Learn more about TAS at
www.TaxpayerAdvocate.irs.gov.



NTA
BLOG www.TaxpayerAdvocate.irs.gov/blog