

▶ Have a tax problem you haven't been able to resolve with the IRS?



The Taxpayer Advocate Service will assist taxpayers at its upcoming

PROBLEM SOLVING DAY

What: Taxpayer Advocate Service Problem Solving Day

When: Thursday, March 28, 2024, from 12:00 noon to 4:45 PM

Where: Lincoln Library
326 S. 7th St.
First Floor, Carnegie North
Springfield, IL 62701

Partner: IRS Stakeholder Partnerships, Education, and Communication

The Taxpayer Advocate Service (TAS) will be available to assist taxpayers with unresolved IRS tax problems. Our goal is to provide personalized, step-by-step guidance. If your tax problem meets TAS case criteria, we'll assign a Case Advocate to work directly with you.

If you are unable to attend in-person, TAS will also be available to assist you virtually.

Teams Meeting ID: 248 418 403 116 Passcode: XPhaJ7
Phone Number: (872) 242-9561
Phone Conference ID: 222 016 417#

IRS representatives will also be available to discuss free tax return preparation.

TAS is an **independent** organization within the IRS. TAS helps taxpayers resolve tax problems, recommends changes to prevent future tax problems, and protects taxpayer rights. TAS's **services are free** to taxpayers who are:

- Experiencing a financial hardship or having financial difficulties because of a tax problem;
- Trying, but haven't been able to resolve an IRS tax problem; or
- Believing an IRS system or procedure isn't working.



Learn more about TAS at
www.TaxpayerAdvocate.irs.gov.

