

► Have a tax problem you haven't been able to resolve with the IRS?



The Taxpayer Advocate Service will assist taxpayers at its upcoming **PROBLEM SOLVING DAY**

What: Taxpayer Advocate Service Problem Solving Day

When: Wednesday, March 20th, 2024, 12:30 PM - 4:30 PM

Where: North Side Library
3516 6th Avenue
Des Moines, Iowa 50313

Partner:

The Taxpayer Advocate Service (TAS) will be available to assist taxpayers with unresolved IRS tax problems. Our goal is to provide personalized, step-by-step guidance. If your tax problem meets TAS case criteria, we'll assign a Case Advocate to work directly with you.

Please have the information available that you'd like to discuss such as copies of tax returns, notices and/or letter from the IRS, and any related records.

TAS is an **independent** organization within the IRS. TAS helps taxpayers resolve tax problems, recommends changes to prevent future tax problems, and protects taxpayer rights. TAS's **services are free** to taxpayers who are:

- Experiencing a financial hardship or having financial difficulties because of a tax problem;
- Trying, but haven't been able to resolve an IRS tax problem; or
- Believing an IRS system or procedure isn't working.



Learn more about TAS at
www.TaxpayerAdvocate.irs.gov.

