

You Can Impact Taxpayers' Lives at the Taxpayer Advocate Service

As a TAS employee, you will:

- Help frustrated, overburdened taxpayers get the assistance they need and make a real difference every day.
- Help protect taxpayers' rights and reduce the burden they are experiencing.
- Identify problems with IRS processes and procedures and work to fix them.
- Be part of an organization committed to advocacy.



Explore TAS Career Opportunities

- 1 Visit www.taxpayeradvocate.irs.gov/careers.
- 2 Click **Browse available positions**.
- 3 Select the job announcement and click **Apply**.
- 4 Sign into an existing account or click **Create an Account** to establish a new account.
- 5 Follow the instructions for uploading or building a resume and complete the application process.



ADVOCATE WITH US!
www.TaxpayerAdvocate.irs.gov



Publication 5383-B (Rev. 8-2023) Catalog Number 737810
Department of the Treasury Internal Revenue Service
www.irs.gov

Picture yourself in a new career with the

TAXPAYER ADVOCATE SERVICE

BE THE VOICE OF THE TAXPAYER

We help people resolve tax issues and protect taxpayer rights.



I love the career path I have chosen. TAS allows me to help taxpayers at their lowest point. I can make a simple call or inquiry, which sparks a chain of events to make their situation better. TAS allows me to make a difference in someone else's life.

—TAS Case Advocate

TAXPAYER
ADVOCATE
SERVICE

YOUR VOICE AT THE IRS



Why Work for TAS?



TAS has offices in all 50 states, the District of Columbia, and Puerto Rico.



TAS offers challenging career paths, paid training and career advancement opportunities, and various work schedules.



TAS offers competitive salaries, bonuses and incentive awards; paid holidays and immediate vacation and sick leave; generous retirement benefits; childcare subsidy; excellent health and life insurance; and work-life balance programs.

What I love best about TAS is the ability to see an issue all the way to completion, which gives you a great sense of accomplishment, and a close second is the family-like camaraderie of my teammates.

—**TAS Intake Advocate**

My job is very satisfying to me. I enjoy going out into the community and educating people who have no knowledge that we and the services we provide exist. I enjoy coaching and developing employees to be successful.

—**Local Taxpayer Advocate**



Careers at TAS

All careers have opportunities for training and advancement.

Intake Advocates are often the first person representing TAS that a taxpayer will encounter. Initial conversation and actions set the groundwork for advocacy and the tone for future interactions with TAS employees.

Case Advocates make a real difference in someone's life every day. Case Advocates work with taxpayers who are facing significant hardships; who can't provide necessities like housing, transportation or food; who have run into language or cultural barriers; or have simply tried everything to resolve their tax problems and have run out of options.

Analysts provide a full range of analytical, advisory, procedural, and technical support related to tax processing, tax law, human resources, communications, finance, technology, and more.

Secretaries provide administrative support to managers and others in the office who are helping taxpayers. TAS secretaries work with people throughout the IRS and their peers across the country and assist with outreach events in their local area.

Local Taxpayer Advocates manage a team of trained, highly dedicated employees in solving tax problems, easing the taxpayers' burden and frustration, and protecting taxpayers' rights in dealing with the IRS. Local Taxpayer Advocates use and strengthen their management skills as frontline managers in a small office or as a senior manager in a larger office.