

► Have a tax problem you haven't been able to resolve with the IRS?



The Taxpayer Advocate Service will assist taxpayers at its upcoming

# PROBLEM SOLVING DAY

What: Taxpayer Advocate Service Problem Solving Day

When: Thursday, February 22, 2024 from 10:00 AM - 3:00 PM

Where: Southland Mall  
East End Entrance  
1291 Shelby Drive  
Memphis, TN 38116

Partner: United Way of the Mid-South  
Volunteer Income Tax Assistance (VITA)

The Taxpayer Advocate Service (TAS) will be available to assist taxpayers with unresolved IRS tax problems. Our goal is to provide personalized, step-by-step guidance. If your tax problem meets TAS case criteria, we'll assign a Case Advocate to work directly with you.

TAS will meet with you in-person to discuss your IRS tax problems. Please bring the information you'd like to discuss with TAS such as copies of your federal income tax returns, IRS letters and notices, and any related tax records. Also bring your state issued identification.

TAS is an **independent** organization within the IRS. TAS helps taxpayers resolve tax problems, recommends changes to prevent future tax problems, and protects taxpayer rights. TAS's **services are free** to taxpayers who are:

- Experiencing a financial hardship or having financial difficulties because of a tax problem;
- Trying, but haven't been able to resolve an IRS tax problem; or
- Believing an IRS system or procedure isn't working.



Learn more about TAS at  
[www.TaxpayerAdvocate.irs.gov](http://www.TaxpayerAdvocate.irs.gov).

