

▶ Have a tax problem you haven't been able to resolve with the IRS?



The Taxpayer Advocate Service will assist taxpayers at its upcoming

# PROBLEM SOLVING DAY

What: Taxpayer Advocate Service Problem Solving Day

When: Wednesday, February 21, 2024, from 11:30 AM to 4:00 PM

Where: Franklin Branch Library  
5000 Franklin Avenue  
Large Meeting Room - Southwest corner of the building  
Des Moines, Iowa 50310

The Taxpayer Advocate Service (TAS) will be available to assist taxpayers with unresolved IRS tax problems. Our goal is to provide personalized, step-by-step guidance. If your tax problem meets TAS case criteria, we'll assign a Case Advocate to work directly with you.

You don't need an appointment. Please bring with you the information you'd like to discuss with TAS such as copies of tax returns, letters and notices from the IRS, and any related records.

If you need assistance and are unable to attend this event, you can call TAS at 877-777-4778.

TAS is an **independent** organization within the IRS. TAS helps taxpayers resolve tax problems, recommends changes to prevent future tax problems, and protects taxpayer rights. TAS's **services are free** to taxpayers who are:

- Experiencing a financial hardship or having financial difficulties because of a tax problem;
- Trying, but haven't been able to resolve an IRS tax problem; or
- Believing an IRS system or procedure isn't working.



Learn more about TAS at  
[www.TaxpayerAdvocate.irs.gov](http://www.TaxpayerAdvocate.irs.gov).

