## Have a tax problem you haven't been able to resolve with the IRS?



The Taxpayer Advocate Service will assist taxpayers at its upcoming

## PROBLEM SOLVING DAY

What: Taxpayer Advocate Service Problem Solving Day

When: Wednesday, December 20, 2023 from 10:00 AM to 2:00 PM

Where: Taxpayer Advocate Service Office

3101 Constitution Drive Room 200

Springfield, IL 62704

Partner: W&I Stakeholder Partnership, Education and Communication (SPEC)

The Taxpayer Advocate Service (TAS) will be available to assist taxpayers with unresolved IRS tax problems. Our goal is to provide personalized, step-by-step guidance. If your tax problem meets TAS case criteria, we'll assign a Case Advocate to work directly with you.

IRS representatives will be available to discuss free return preparation for the upcoming filing season. Also, there will be TAS staff available virtually for those who are not able to attend the event in person.

Teams Meeting ID: 286 391 416 103 Passcode: 5Yoj8U

Phone Number (202) 922-5195 Phone

Conference ID: 254 390 161#

TAS is an *independent* organization within the IRS. TAS helps taxpayers resolve tax problems, recommends changes to prevent future tax problems, and protects taxpayer rights. TAS's *services are free* to taxpayers who are:

- Experiencing a financial hardship or having financial difficulties because of a tax problem;
- Trying, but haven't been able to resolve an IRS tax problem; or
- Believing an IRS system or procedure isn't working.



Learn more about TAS at www.TaxpayerAdvocate.irs.gov.











