

▶ Have a tax problem you haven't been able to resolve with the IRS?



The Taxpayer Advocate Service will assist taxpayers at its upcoming **PROBLEM SOLVING DAY**

What: Taxpayer Advocate Service Problem Solving Day

When: Thursday, September 28, 2023, from 8:00 AM to 5:00 PM

Where: The American Legion Post #20
162 Quarry Road
Plattsburgh, NY 12901

Partner: Taxaide / AARP (Lake Placid Public Library & Clinton County Senior Center - AARP), IRS Volunteer Income Tax Assistance Program (VITA), and IRS Tax Counseling for the Elderly (TCE) +

The Taxpayer Advocate Service (TAS) will be available to assist taxpayers with unresolved IRS tax problems. Our goal is to provide personalized, step-by-step guidance. If your tax problem meets TAS case criteria, we'll assign a Case Advocate to work directly with you.

No appointment is necessary for this Problem Solving Day event. Please bring the information you'd like to discuss with TAS, such as copies of tax returns, letters and notices from the IRS, and any related records. A volunteer from Clinton County Senior Center - AARP Taxaide, and VITA / TCE will be also be available to schedule return preparation.

Direct questions to Clinton County Senior Center - AARP by phone at (518) 314-9762 or email taxaideclintoncounty@gmail.com.

TAS is an **independent** organization within the IRS. TAS helps taxpayers resolve tax problems, recommends changes to prevent future tax problems, and protects taxpayer rights. TAS's **services are free** to taxpayers who are:

- Experiencing a financial hardship or having financial difficulties because of a tax problem;
- Trying, but haven't been able to resolve an IRS tax problem; or
- Believing an IRS system or procedure isn't working.



Learn more about TAS at
www.TaxpayerAdvocate.irs.gov.



NTA
BLOG www.TaxpayerAdvocate.irs.gov/blog