

► Have a tax problem you haven't been able to resolve with the IRS?



## The Taxpayer Advocate Service will assist taxpayers at its upcoming **PROBLEM SOLVING DAY**

What: Taxpayer Advocate Service Problem Solving Day

When: Wednesday, September 20, 2023 from 10:00 AM to 12:00 PM

Where: Bedford Veterans Affairs  
200 Springs Road  
Building 80, Room 106  
Bedford, MA 01730

Partner: Community Teamwork (Volunteer Income Tax Assistance)

The Taxpayer Advocate Service (TAS) will be available to assist taxpayers with unresolved IRS tax problems. Our goal is to provide personalized, step-by-step guidance. If your tax problem meets TAS case criteria, we'll assign a Case Advocate to work directly with you.

The Local Taxpayer Advocate from Andover, in partnership with Community Teamwork, will assist with refund delays, balance due notices, and other federal tax issues. Please bring the information you'd like to discuss such as copies of tax returns, letters and notices from the IRS, and any related records. You do not need an appointment.

TAS is an **independent** organization within the IRS. TAS helps taxpayers resolve tax problems, recommends changes to prevent future tax problems, and protects taxpayer rights. TAS's **services are free** to taxpayers who are:

- Experiencing a financial hardship or having financial difficulties because of a tax problem;
- Trying, but haven't been able to resolve an IRS tax problem; or
- Believing an IRS system or procedure isn't working.



Learn more about TAS at  
[www.TaxpayerAdvocate.irs.gov](http://www.TaxpayerAdvocate.irs.gov).

