

▶ Have a tax problem you haven't been able to resolve with the IRS?



The Taxpayer Advocate Service will assist taxpayers at its upcoming

# PROBLEM SOLVING DAY

What: Taxpayer Advocate Service Problem Solving Day

When: Thursday, April 4, 2024 from 9:00 AM - 4:30 PM

Where: Laramie County Library  
Willow Room  
2200 Pioneer Ave  
Cheyenne, WY 82001

Partner: Laramie County Library  
Library to Business (L2B)  
<https://lclsonline.org/services/l2b/>



The Taxpayer Advocate Service (TAS) will be available to assist taxpayers with unresolved IRS tax problems. Our goal is to provide personalized, step-by-step guidance. If your tax problem meets TAS case criteria, we'll assign a Case Advocate to work directly with you.

TAS will be available throughout the day to educate taxpayers on filing accurate tax returns, provide refund timing information, and inform taxpayers about self-help tools and resources for checking on refund statuses. TAS can also assist individuals and small businesses with tax issues they have not been able to resolve with the IRS. Take advantage of this free service and drop in any time during the event for assistance.

TAS is an **independent** organization within the IRS. TAS helps taxpayers resolve tax problems, recommends changes to prevent future tax problems, and protects taxpayer rights. TAS's **services are free** to taxpayers who are:

- Experiencing a financial hardship or having financial difficulties because of a tax problem;
- Trying, but haven't been able to resolve an IRS tax problem; or
- Believing an IRS system or procedure isn't working.



Learn more about TAS at  
[www.TaxpayerAdvocate.irs.gov](http://www.TaxpayerAdvocate.irs.gov).

