

► Have a tax problem you haven't been able to resolve with the IRS?



The Taxpayer Advocate Service will assist taxpayers at its upcoming

PROBLEM SOLVING DAY

What: **Illinois Taxpayer Advocate Service Problem Solving Day**

When: Wednesday, September 20, 2023 from 3:30 - 5:00 PM

Where: Microsoft Teams Meeting
Meeting ID: 281 039 822 20 Passcode: 4NSzG

Call in audio only +1 872-242-9561, 464734972# Phone Conf ID: 464 734 972#

Partner: Prairie State Legal Aid Low Income Taxpayer Clinic (LITC)
Legal Aid of Chicago LITC and Loyola Federal Tax Clinic
Ladder Up LITC and Center of Concern LITC

The Taxpayer Advocate Service (TAS) will be available to assist taxpayers with unresolved IRS tax problems. Our goal is to provide personalized, step-by-step guidance. If your tax problem meets TAS case criteria, we'll assign a Case Advocate to work directly with you.

TAS employees will meet virtually with you to discuss your tax problems. You don't need an appointment. Please have the information available that you'd like to discuss such as copies of tax returns, letters and notices from the IRS, and any related records.

If you need assistance and are unable to attend this event, you can call TAS at 1-877-777-4778.

TAS is an **independent** organization within the IRS. TAS helps taxpayers resolve tax problems, recommends changes to prevent future tax problems, and protects taxpayer rights. TAS's **services are free** to taxpayers who are:

- Experiencing a financial hardship or having financial difficulties because of a tax problem;
- Trying, but haven't been able to resolve an IRS tax problem; or
- Believing an IRS system or procedure isn't working.



Learn more about TAS at
www.TaxpayerAdvocate.irs.gov.

