



**What:** Taxpayer Advocate Service Problem Solving Day

**When:** Wednesday, July 14, 2021, 9:00 AM – 2:00 PM

**Where:** Virtual by Phone – details below

**Partner:** [Texas Tech University of Law Low Income Tax Clinic](#)

The Taxpayer Advocate Service (TAS) will be available to assist taxpayers with tax problems they've been unable to resolve on their own with the IRS. Our goal is to provide personalized, step by step guidance. If your tax problem meets our criteria, we'll assign a Case Advocate to work directly with you.

The El Paso, TX Local Taxpayer Advocate is hosting this virtual Problem Solving Day event. You may call **915-834-6512 (Press 4 and then Press 5)** to schedule a telephone appointment. You'll be prompted to leave a message – please include your name, a call back telephone number and that you are calling for Problem Solving Day. If you're not available on July 14, but need assistance, please call 877-777-4778 (toll free).

Taxpayer Advocate Service is an *independent* organization within the Internal Revenue Service. TAS helps taxpayers resolve tax problems, recommends changes to prevent future tax problems, and protects taxpayer rights. TAS's *services are free* to taxpayers who are:

- Experiencing a financial hardship or having financial difficulties because of a tax problem.
- Trying, but haven't been able to resolve an IRS tax problem; or
- Believing an IRS system or procedure isn't working.

Learn more about TAS at [www.TaxpayerAdvocate.irs.gov](http://www.TaxpayerAdvocate.irs.gov).

