



What: Taxpayer Advocate Service's Problem Solving Day

When: Wednesday, March 3, 2021 from 8:00 AM to -2:00 PM

Where: Virtual by Phone (See details below)

Partners: [El Paso Public Library Main Branch](#)

The El Paso Taxpayer Advocate Service (TAS) office will be available to assist taxpayers with tax problems they've been unable to resolve on their own with the IRS. Our goal is to provide personalized, step by step guidance. If your tax problem meets our criteria, we'll assign a Case Advocate to work directly with you.

There are **only 10 appointments** available. **You must call 915-834-6593** to schedule a virtual (phone) appointment. When you call, please mention **Problem Solving Day**. If you are unable to call-in for an appointment during the date and times above, but need assistance, please call (877) 777-4778 (toll free).

Taxpayer Advocate Service is an *independent* organization within the Internal Revenue Service. TAS helps taxpayers resolve tax problems, recommends changes to prevent future tax problems, and protects taxpayer rights. TAS's *services are free* to taxpayers who are:

- Experiencing a financial hardship or having financial difficulties because of a tax problem;
- Trying, but haven't been able to resolve an IRS tax problem; or
- Believing an IRS system or procedure isn't working.

Learn more about TAS at www.TaxpayerAdvocate.irs.gov.

