



What: Taxpayer Advocate Service Problem Solving Day

When: November 17, 2020, 8:00 AM to 2:00 PM CT

Where: By Phone Appointment

Partner: [Capitol of Texas Enrolled Agents](#)

The Taxpayer Advocate Service (TAS) will be available to assist practitioners with clients' tax problems they've been unable to resolve with the IRS. Our goal is to provide personalized, step by step guidance and case building ideas specific to your clients' tax matter. If your clients' tax problem meets our criteria, we'll assign a Case Advocate to work directly with you.

For an appointment to meet with the Local Taxpayer Advocate or a Case Advocate, please contact Staci R. McCoy at (737) 800-4079. To discuss your client's tax matter, you must have a valid [Form 2848, Power of Attorney and Declaration of Representative](#), on file or ready to share with TAS.

The Taxpayer Advocate Service is an **independent** organization within the Internal Revenue Service. TAS helps taxpayers resolve tax problems, recommends changes to prevent future tax problems, and protects taxpayer rights. TAS's **services are free** to taxpayers who are:

- Experiencing a financial hardship or having financial difficulties because of a tax problem;
- Trying, but haven't been able to resolve an IRS tax problem; or
- Believing an IRS system or procedure isn't working.

Learn more about TAS at www.TaxpayerAdvocate.irs.gov.

