

Have a tax problem you haven't been able to resolve with the IRS? The **Taxpayer Advocate Service** will assist taxpayers in person at its upcoming

Problem Solving Day



What: Taxpayer Advocate Service Virtual Problem Solving Day with the Low Income Taxpayer Clinic

Where: WebEx Video or Telephone

When: Wednesday, October 28, 2020 from 08:00 AM to 6:00 PM

Partner: [Delaware Community Reinvestment Action Council](#)

The Taxpayer Advocate Service (TAS) will be available to assist taxpayers with tax problems they've been unable to resolve on their own with the IRS. Our goal is to provide personalized, step by step guidance. If your tax problem meets our criteria, we'll assign a Case Advocate to work directly with you.

The Delaware TAS Local Taxpayer Advocate and staff will meet with you virtually, which means you don't need to travel to the event. You can participate by phone, or, if you have a computer or other device with a camera, by WebEx. WebEx technology allows you to securely show documents to us.

If you would like an appointment to discuss your tax matter, **please telephone Rashmi Rangan at (302) 824-5219 or alternatively email her at Rrangan@dcrac.org**. You can select an appointment time convenient for you. You will be provided instructions about how to attend your appointment by WebEx or via conference call.

The Taxpayer Advocate Service is an **independent** organization within the Internal Revenue Service. TAS helps taxpayers resolve tax problems, recommends changes to prevent future tax problems, and protects taxpayer rights. TAS's **services are free** to taxpayers who are:

- Experiencing a financial hardship or having financial difficulties because of a tax problem;
- Trying, but haven't been able to resolve an IRS tax problem; or
- Believing an IRS system or procedure isn't working.

Learn more about TAS at www.TaxpayerAdvocate.irs.gov.

