Have a tax problem you haven’t been able to resolve with the IRS? The **Taxpayer Advocate Service** will assist taxpayers in person at its upcoming **Problem Solving Day**

**What:** Tax Problem Solving Day  
**Where:** CSUN VITA, California State University Northridge  
Bookstein Hall 1111, CSUN  
18111 Nordhoff Street, Northridge, CA 91330  
**When:** November 17, 2018, 10:00 AM to 3:00 PM  
**Partners:** CSUN VITA and Building Skills Partnership

The Taxpayer Advocate Service (TAS) will be available to assist taxpayers with tax problems they’ve been unable to resolve on their own with the IRS. Our goal is to provide personalized, step by step guidance. If your tax problem meets our criteria, we’ll assign a Case Advocate to work directly with you.

TAS’s Problem Solving Day event will be held at Bookstein Hall 1111, CSUN, 18111 Nordhoff Street, Northridge, CA 91330 on November 17, 2018, from 10:00 AM to 3:00 PM.

In addition to one-on-one service regarding your IRS account issue, other services will be available:

- A certified acceptance agent (CAA) will be on site for ITIN renewals.
- VITA volunteers will be available to prepare tax returns.

For an appointment, please call 818-677-3600. Walk-ups will be helped as TAS, ITIN, or VITA assistance becomes available.

The Taxpayer Advocate Service is an **independent** organization within the Internal Revenue Service. TAS helps taxpayers resolve tax problems, recommends changes to prevent future tax problems, and protects taxpayer rights. TAS’s **services are free** to taxpayers who are:

- Experiencing a financial hardship or having financial difficulties because of a tax problem;  
- Trying, but haven’t been able to resolve an IRS tax problem; or  
- Believing an IRS system or procedure isn’t working.