

Have a tax problem you haven't been able to resolve with the IRS? The Taxpayer Advocate Service will assist veterans in person at its upcoming

## Problem Solving Day



**What:** TAS Problem Solving Day at the Decatur Stand Down  
**Where:** The Salvation Army's Community Center  
229 W. Main St., Decatur 62523  
**When:** Friday, November 16th, 2018, 10:00am to 2:00pm  
**Partners:** [Salvation Army of Decatur](#)

The Taxpayer Advocate Service (TAS) will be available to assist Veterans with tax problems they've been unable to resolve on their own with the IRS. Our goal is to provide personalized, step by step guidance. If your tax problem meets our criteria, we'll assign a Case Advocate to work directly with you.

TAS's Problem Solving Day event will be held at The Salvation Army's Community Center on November 16th, 2018 from 10:00am to 2:00pm.

Springfield Local Taxpayer Advocate Anna Martinez is scheduled to attend the event and will provide information about TAS's mission and services provided. TAS employees will be available to help on account issues until 2:00p.m. If possible, please request assistance in advance if you plan to bring an issue to the Problem Solving Day event. Email your request using the subject line: Decatur Stand Down to [anna.f.martinez@irs.gov](mailto:anna.f.martinez@irs.gov) or [frances.tapia@irs.gov](mailto:frances.tapia@irs.gov).

The Taxpayer Advocate Service is an **independent** organization within the Internal Revenue Service. TAS helps taxpayers resolve tax problems, recommends changes to prevent future tax problems, and protects taxpayer rights. TAS's **services are free** to taxpayers who are:

- Experiencing a financial hardship or having financial difficulties because of a tax problem;
- Trying, but haven't been able to resolve an IRS tax problem; or
- Believing an IRS system or procedure isn't working.

Learn more about TAS at [www.TaxpayerAdvocate.irs.gov](http://www.TaxpayerAdvocate.irs.gov).

