

Have a tax problem you haven't been able to resolve with the IRS? The **Taxpayer Advocate Service** will assist taxpayers in person at its upcoming

# Problem Solving Day



- What:** TAS Problem Solving Day at the 2018 IRS Southern Illinois Tax Symposium
- Where:** Southern Illinois University at Edwardsville, 6 Hairpin Drive, Edwardsville, IL
- When:** September 19, 2018, 8:00 a.m. - 2:15 p.m.
- Partner:** [Southern Illinois University at Edwardsville \(SIUE\) Small Business Development Center](#)

The Taxpayer Advocate Service (TAS) will be available to assist practitioners in person with client tax problems they have not been able to resolve with the IRS. Our goal is to provide one to one guidance, direction on next steps, and case building ideas so you can help your clients. If your client's problem meets our criteria, we'll assign a Case Advocate to work with you to resolve your client's issue.

The St Louis Local Taxpayer Advocate Danielle Douglass is scheduled to speak at the event about TAS's mission and services. TAS employees will provide assistance until 2:15 p.m. You must have a valid Power of Attorney (Form 2848) on file for each case. Please request assistance in advance if you plan to bring a case to the Problem Solving Day event. Email your request using the subject line: Southern Illinois Symposium to [anna.f.martinez@irs.gov](mailto:anna.f.martinez@irs.gov) or [dana.e.parada@irs.gov](mailto:dana.e.parada@irs.gov).

The Taxpayer Advocate Service is an **independent** organization within the Internal Revenue Service that helps taxpayers and protects taxpayer rights. We help taxpayers whose problems with the IRS are causing financial difficulties, who've tried but haven't been able to resolve their problems with the IRS, or believe an IRS system or procedure isn't working as it should. And our service is **free**.

Learn more about TAS at [www.TaxpayerAdvocate.irs.gov](http://www.TaxpayerAdvocate.irs.gov)



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